

Omar's Enrollment Journey

Omar moved to DC from Egypt five years ago. Omar is an independent contractor, and his employer does not offer health insurance, but his friend told him he may qualify for Medicaid.

1. Omar goes to DC Health Link to apply for Medicaid. 2. Omar tries to create an account but forgot that he previously created an account but never finished the application for financial assistance. 3. Omar calls the Medicaid office to close out the old application so he can submit a new application for Medicaid. 4. Once the issue has been resolved, Omar logs into his account and applies for Medicaid. 5. Omar fills out the application, which requires: Address; Birthdate, Immigration documents; Information about employers; Wages and income, including the last 30 days of income, and the total income for last year and the next year because his income changes from month to month; Existing 6. Omar receives a letter insurance coverage; and Student requiring that he submit loan information. additional information on his income and immigration status. 7. Omar's income varies monthly but he submits his recent pay stubs and his Lawful Permanent Resident (LPR) card. 8. 45 days later, Omar receives a letter saying he is eligible for Medicaid.